

24 Frequently Asked Questions



In this page there are frequently asked questions and answers. When you have difficulty with daily life, you can check following Q&A and it may help you.

Q 1 When the expiry of your Individual Number Card is approaching.

A The validity of your Individual Number Card is same with your period of stay. After updating your period of stay, you can extend the validity of Individual Number Card.

Go through procedures at < the Citizen Section (*Shimin Ka*) > of the City Hall or Branch Offices.

It will cost money to apply for the Individual Number Card if you make an application after your card has lapsed.

When to go through procedures	When the status of your residence card (zairyū card) changes. When the period of stay is extended.
What you should bring (bring all of them)	①Residence card (Zairyū Card) ②Individual Number Card



- Contact Citizen Section (*Shimin Ka*) (Individual Number Card)
(Counter number 5)
- Phone Number 0475-77-8110
- For more information, refer to pages 26 through 28.



Q 2 When you get a payment slip of Light Vehicle Tax (*Kei Jidōsha Zei*) after dismantling and disposing of it

A Make sure to go through the following procedures after dismantling and disposing of a light vehicle.

If you don't go through these procedures, a payment slip will be sent to you.

When to go through procedures	When you dismantle and dispose of a light vehicle
Name of the procedures	Disposal procedure of Vehicle Inspection Certificate information (<i>Shakenshō Jyōhō no Masshō Tetsuduki</i>)
Where to go through procedures	Light Motor Vehicle Inspection Organization (<i>Keijidōsya Kensa Kyōkai</i>) Chiba Office Address : 223-8 Shinminato Mihama-ku Chiba City Chiba prefecture Phone number : 050-3816-3114



- Contact Tax Imposition Section (*Kazei Ka*) (Counter number 7)
- Phone Number 0475-80-1281
- For more information, refer to page 33.



Q 3 When you want to get a Certificate of Income and Taxation (*Shotoku / Kazei Shōmei Sho*) for updating your Residence card (*Zairyū Card*)

A Please file a income tax return if you want a Certificate of Income and Taxation (*Shotoku / Kazei Shōmei Sho*).

It takes time to issue the certificate after filing a tax return.

Please submit a tax return form as soon as possible to the Tax Imposition Section (*Kazei Ka*).



- Contact Tax Imposition Section (*Kazei Ka*) (Counter number 7)
- Phone Number 0475-80-1281
- For more information, refer to pages 35 and 36.



Q 4 What do you need to do in the following situations ?

- When the company's representative or company's office moves to Sammu City from other cities.
- When the company's representative or company's office leaves Sammu City.

A Go through the following procedures at < Tax Imposition Section (*Kazei Ka*) > of the City Hall.

When to go through procedures	<ul style="list-style-type: none">● When the company's representative or company's office leaves Sammu City. (leaving from Sammu City)● When the company's representative or company's office moves to Sammu City from other cities. (living in Sammu City)
Name of the procedures	Notification of Corporate transfer (<i>Hōjin no Idō Todoke</i>)
What you should bring (bring all of them)	① Notification of Corporation, etc. (<i>Hōjintō Todokedesho</i>) ② Certificate of all records (<i>Rirekijikō zenbu shōmeisho</i>)
Where to go through procedures	Tax Imposition Section (<i>Kazei Ka</i>) Address : 296 Tonodai Sammu City Phone Number : 0475-80-1281

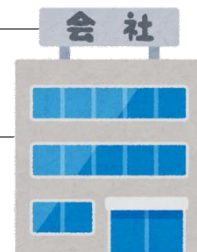


- Contact Tax Imposition Section (*Kazei Ka*) (Counter number 7)
- Phone Number 0475-80-1281

Q 5 What types of corporate taxes are there when you run a company in Japan ?

A Please file a tax return between the day after the last day of fiscal year and two months later. Pay the following taxes.

Corporate Tax (Hōjin Zei)	Tax paid to tax office
Corporate Business Tax (Hōjin Jigyō Zei)	Tax paid to prefectural tax office
Corporate municipal Tax (Hōjin Jyūmin Zei)	Tax paid to city office



- Contact Tax Imposition Section (*Kazei Ka*) (Counter number 7)
- Phone Number 0475-80-1281

Q 6 Where to dispose of Household garbage.

- A** Rules of how to dispose of garbage depend on the area you live in.
Use the table on pages 42 and 43 to find out which area you live in.

If you put out the garbage to the neighboring Garbage Collection Point (Gomi Station)

- ① Buy the designated garbage bags. The garbage bags are determined by the area you live in.
 - ② Dispose of garbage at a Garbage Collection Point (Gomi Station).
For more information about Garbage Collection Points (Gomi Station) , ask neighbors or < the Environmental Conservation Section (*Kankyō Hozen Ka*) > at the City Hall.
- 【 Be careful of the following ! 】
- Disposing of waste at non Garbage Collection Points leads to going to jail or paying a fine.
 - Your neighbors handle the Garbage Collection Point. When you want to use it, contact your neighbors before using it.
 - In Sanbu, Matsuo, and Hasunuma area, there are many cases in which the Garbage Collection Points (Gomi Station) are different for different types of garbage.

If you bring the garbage in by yourself

Call the following number before bringing in the garbage.

- Those who live in Sanbu, Matsuo, and Hasunuma area
Sanmugunshi Environmental Sanitation Association
(*Sanmugunshi Kankyō Eisei Kumiai*)

Address : 1149-1 Kannō Matsuomachi Sammu City

Phone Number : 0479-86-3516

- Those who live in Narutō area
Environmental Clean Center
(*Tōgane Shi Hoka San Shimachi Kankyō Clean Center*)

Address : 340 Mikajiri Togane City

Phone Number : 0475-50-9141

【 Be careful of the following ! 】

- There aren't designated garbage bags when you bring the garbage in by yourself.



■ Contact Environmental Conservation Section(*Kankyō Hozen Ka*) (Counter number 16)

■ Phone Number 0475-80-1163

■ For more information, refer to pages 41 through 70.

Q7 When you want to put out large garbage that will not fit in the designated garbage bags

A Rules of how to dispose of garbage depend on the area you live in.
Use the table on pages 42 and 43 to find out which area you live in.

Large garbage that will not fit in the designated garbage bags is collected by the following. Apply for the pickup date by phone. Ask about the collection charges by phone.

Those who live in the Sanbu, Matsuo, and Hasunuma areas	Sanmugunshi Environmental Sanitation Association (<i>Sanmugunshi Kankyō Eisei Kumiai</i>) Phone Number : 0479-86-3516
Those who live in the Narutō area	Environmental Clean Center (<i>Tōgane Shi Hoka San Shimachi Kankyō Clean Center</i>) Phone Number : 0475-50-9141



- Contact Environmental Conservation Section(*Kankyō Hozen Ka*) (Counter number 16)
- Phone Number 0475-80-1163
- For more information, refer to pages 41 through 70.



Q8 Where to buy the designated garbage bags

A Rules of how to dispose of garbage depend on the area you live in.
Use the table on pages 42 and 43 to find out which area you live in.

You can buy the designated garbage bags at convenience stores, supermarkets, etc. Buy the designated garbage bags of the area you live in. The designated garbage bags are different depending on the area you live in and the type of garbage. You can not dispose of garbage using different types of garbage bag.

Sanbu, Matsuo, and Hasunuma area



Narutō area



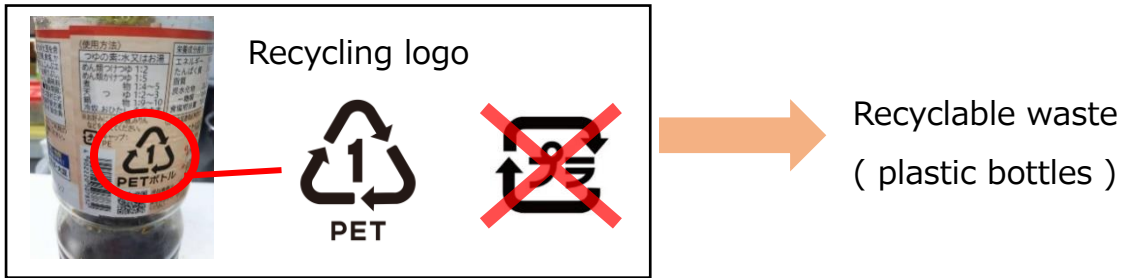
※The burnable garbage bag is pictured above.



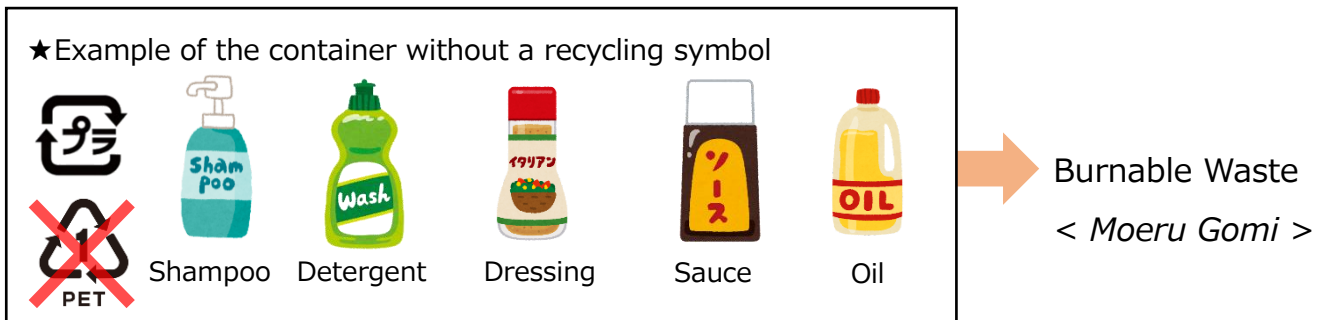
- Contact Environmental Conservation Section(*Kankyō Hozen Ka*) (Counter number 16)
- Phone Number 0475-80-1163
- For more information, refer to pages 41 through 70.

Q 9 Is it possible to put out containers for shampoo and detergent as a recyclable waste(plastic bottles)?

A It is NOT possible to put out them as recyclable waste(plastic bottles).
 The containers for food and beverages with the following recycling logo can be thrown away as recyclable waste(plastic bottles).



Put the container without a recycling logo in the burnable garbage bag.




- Contact Environmental Conservation Section(*Kankyō Hozen Ka*) (Counter number 16)
- Phone Number 0475-80-1163
- For more information, refer to pages 41 through 70.

Q10 Why didn't the garbage collectors pick up the garbage which you threw away?

A Garbage Collectors are not allowed to take the following garbage bags.

The garbage bags that are not allowed to be collected	The garbage bags that are thrown away on non collection days
What you need to do	Put out the garbage on the correct collection day. To find out when you should put out your garbage, refer to "the poster that explains how to dispose of garbage".

The garbage bags that are not allowed to be collected	The garbage bags that are not sorted by type
What you need to do	Garbage Collectors will put a document on garbage that are not able to be collected. The document says the reason why the garbage has not been collected. Sort by type and dispose of the garbage. To find out how to sort garbage, refer to pages 44 through 70.

-  ■ Contact Environmental Conservation Section(*Kankyō Hozen Ka*) (Counter number 16)
- Phone Number 0475-80-1163
- For more information, refer to page 41 through 70.

There are rules for when, where, and what type of garbage you can dispose of !



Q11 When you can put out your garbage ?

A Rules of how to dispose of garbage depend on the area you live in.
Use the table on pages 42 and 43 to find out which area you live in.

Dispose of garbage on the morning of the collection day.

Narutō area . . . Put out garbage by 8:00a.m.

Sanbu, Matsuo, and Hasunuma area . . . Put out garbage by 8:30a.m.



If you put out garbage at a different time such as the night before collection day ,it will cause trouble for your neighbors. It will cause the garbage to be littered and cause a bad smell.



- Contact Environmental Conservation Section(*Kankyō Hozen Ka*) (Counter number 16)
- Phone Number 0475-80-1163
- For more information, refer to pages 41 through 70.

Q12 Is it possible to make a request of putting out household garbage to friends or acquaintances?

A When you carry and put out the garbage of another person, it is necessary to get a license. When you ask someone to carry the garbage, make a request to licensed companies. For more information about licensed companies, refer to page 56(Narutō area) and pages 69 and 70(Sanbu, Matsuo, and Hasunuma area). You can check the licensed companies by calling the following.

Narutō area . . . Sammu City Environmental Conservation Section(*Kankyō Hozen Ka*) (Phone Number : 0475-80-1163)

Sanbu, Matsuo, and Hasunuma area . . . Sanmugunshi Environmental Sanitation Association (*Sanmugunshi Kankyō Eisei Kumiai*) (Phone Number : 0479-86-3516)



- Contact Environmental Conservation Section(*Kankyō Hozen Ka*) (Counter number 16)
- Phone Number 0475-80-1163
- For more information, refer to pages 41 through 70.

Q13 How to dispose of company's waste

A There are two types of company's waste which are "Industrial waste", and "Municipal solid waste". To find out what types of company's waste you have, ask Sammu City < Environmental Conservation Section(*Kankyō Hozen Ka*) > . There are two ways of putting out company's waste.

1. Way of asking licensed companies to put them out.

You can not make a request to non-licensed companies.

For more information about licensed companies, refer to page 56(Narutō area) and pages 69 and 70(Sanbu, Matsuo, and Hasunuma area).

2. Way of putting out them by yourself.

There are rules for how to store, carry, and throw away the waste.



- Contact Environmental Conservation Section(*Kankyō Hozen Ka*) (Counter number 16)
- Phone Number 0475-80-1163
- For more information, refer to pages 41 through 70.

Q14 Is it possible to dig a hole and bury garbage in the ground ?

A It is NOT possible to dig a hole and bury garbage in the ground.

Illegal dumping < Dumping waste at non Garbage Collection Points (Gomi Stations) , or not obeying the rules for garbage disposal > is a crime. Illegal dumping leads to going to jail or paying a fine. Do not bury garbage in the ground.



- Contact Environmental Conservation Section(*Kankyō Hozen Ka*) (Counter number 16)
- Phone Number 0475-80-1163
- For more information, refer to pages 41 through 70.



Q15 Is it possible to burn garbage inside or outside of your house ?

A It is NOT possible to burn garbage inside or outside of your house. It will lead to going to jail or paying a fine.



- Contact Environmental Conservation Section(*Kankyō Hozen Ka*) (Counter number 16)
- Phone Number 0475-80-1163
- For more information, refer to pages 41 through 70.



Q16 When you want to consult about daily life.

A You can consult with the following.

- Chiba International Center(*Chibaken Kokusai Kōryū Center*)

< Phone number > 043-297-2966

< Consultation Hours > Monday – Friday (excluding holidays)

9:00a.m. – 12:00p.m.

1:00p.m. – 4:00p.m.

< Languages > English, Japanese, Chinese, Spanish, Tagalog, Vietnamese, Korean, Nepalese, Thai, Portuguese, Indonesian, Russian, Hindi

< You can consult about the following >

- Daily Life (Hospitals, school, apartments, birth, drivers licenses, work, etc.)
- Legal or Social Problems (Visa status, foreigner registration, international marriage, leaving Japan, divorce mediation, etc.)
- Japanese Customs and Culture (Neighborhood relationships, workplace rules, traditional customs, food, etc.)
- Tourism (Transportation, parks, museums, art galleries, Leisure Land, festivals, sports events, etc.)
- International Exchange (Japanese lessons, international exchange events, etc.)

< Website >

<https://www.pref.chiba.lg.jp/kokusai/soudan/gaikokujin/telephone.html>

